ICI Release Notes

Version 8.2 (Patch 6)

December 2023





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ICI 8.2 (Patch 6)

The Icertis Contract Intelligence (ICI) 8.2 (Patch 6) brings some bug fixes, and updates. It also lists some known issues that we are trying to resolve.

Bugs fixed

The following bugs have been fixed in this patch (8.2.6.0):

Customer Support ID	Bug ID	Description
CS0242737	1845173	(For Salesforce only) When initiating termination on an executed agreement by logging in through the primary/secondary owner, an SFDC UI issue occurred.
CS0234402	1837165	When selecting values from a MultiSelectChoice attribute in an agreement, the dropdown did not have a border and appeared distorted.
CS0231544	1834471	When editing an agreement, changing the secondary owner results in the viewModel.extensionAttributes value being set to 0 due to an API update call. Also, modifying the Client Signatory Title tracking attribute during agreement editing leads to the viewModel.extensionAttributes value changing to Null.
CS0220169	1818700	When users opened an agreement with approval state and navigated to the History tab, the modified agreements were incorrectly displayed in grid view, with a span tag visible instead of the date. However, in list view, the modified agreements were properly displayed.
CS0217800	1814117	When users sent an agreement for approval and clicked on Send for Signature , the status changed to Waiting for Signature . However, after signing the agreement and completing the esign flow, the agreement status didn't change to Executed , but remained in the Waiting for Signature status.
CS0215805	1812615	When users uploaded an agreement using the Upload Document button in ICI UI or ICI Word add-in, an error was displayed if the file contained invalid values for the following attributes: Effective Date (MMMM d, yyyy). This occurred when the date in the header of the agreement was changed to any other valid date after enabling track changes.



Customer Support ID	Bug ID	Description
CS0214190	1850433	When clicking on blank conditional clause tags, Click or tap here to enter text expanded and couldn't be removed in previous versions of ICI add-in due to blank content inside the tags.
CS0213221	1813749	When users clicked on the View Details (eye) icon from My Recent Activities after creating and publishing an agreement, they remained on the same dashboard screen instead of being directed to the agreement detail page.
CS0210186	1810805	When users searched for a phrase in the Refine Search bar on the Select Template page, a double cross mark was displayed, and the alignment of the buttons in the search bar was incorrect.
CS0207118	1804685	When users removed an attribute Entity Name value from the applied filter values by clicking on the X icon, the filtered attribute Entity Name was not removed from the UI, even though the result was displayed correctly.
CS0206118	1797461	When the AmendmentSupersedeTask fetched the agreement after fetching its executed assignments, the result returned a null and empty value, instead of returning a collection of parent and its child instance.
CS0206026	1797376	When users created an agreement and checked the AI Discovery tab, the table discovery failed after enabling the tables-based schema filtering feature.
CS0203169	1818413	*The users could not select a theme on the My Preferences settings. Additionally, the font size increased and was set in bold.
CS0202376	1792847	When users edited a rule, the rule attributes appeared empty in Edit mode even though they were already set.
CS0199513	1788257	When creating a new agreement and navigating to the template selection page, the action buttons were hidden behind the About bar on the UI.
CS0196895	1786408	When saving associations, the last column of the table was not saved in the association table.
CS0195983	1781676	Enabling the filtering tables feature from Python and creating an agreement with 0 tables triggered an exception when triggering discovery.
CS0195807	1783005	When viewing the details screen of an agreement, the string attribute field value was not completely visible due to an error.
CS0193298	1783981	When creating an agreement with the Mixed Signature type, processing it to Executed State, and adding an amendment, the event rules were executed twice.



Customer Support ID	Bug ID	Description
CS0189400	1791276	When users tried to add a template variable manually, the template variable vanished, and the field How Found contained the value CPS Testing which was not in the list of supported values.
CS0186352	1758853	When attempting to send a contract for review by selecting all external reviewers from the Third Party tab and clicking on Send , an error message appeared, blocking the contract from being sent for review.
CS0186349	1759921	When creating an amendment against an executed agreement and updating the currency value and code in the amendment, the currency code was not superseded in the parent agreement.
CS0183322	1765155	ICI UI filtered out invalid roles for entity teams, but Business API didn't. This caused Business API to add incorrect roles to the teams.
CS0183047	1759920	When a contract type was created and published, the version was erroneously assigned to an unpublished contract type, causing an upgrade issue.
CS0181777	1749384	When viewing the details tab of an agreement, users couldn't see the complete text of the Rich Text Area attribute in the agreement.
CS0180624	1752596	When a new user was added to a newly created security group with specific privileges and set as an observer in the agreement team, a discrepancy in the agreement count was observed between the Agreement tile and Advanced search.
CS0178480	1749607	(For Salesforce only) Users were not able to preview amendments due to an API failure.
CS0177900	1754479	When updating the Role Action Mapping for an agreement, the Download , Compare Document , and Broadcast buttons became invisible to users who previously had access to it.
CS0177814	1744345	When attempting to broadcast an agreement to external users or create an external user from the broadcast functionality, an error occurred due to provisioning issues, preventing the user from broadcasting the agreement to external users.
CS0175677	1759869	When updating any currency code from Configure tile, the corresponding currency code did not promptly reflect in old or new agreements, leading to inconsistent behavior of the currency attributes in the system.
CS0175046	1749920	When logging into ICI, users encountered a correlation ID error, and the dashboard tiles were not visible.



Customer Support ID	Bug ID	Description
CS0174383	1736997	(For Discover AI) When testing, the system took a lot of time to load the discovery as the tables count increased.
CS0173094	1742763	In Commitment details, Recurring Commitment value was displayed in English even when the language preference was set to German.
CS0170162	1736965	Although Search API didn't support Natural Language Processing (NLP) Search, on providing empty value in type, API response recommended that we use NLP Search.
CS0164813	1778156	Business API authorization failed using the certificate-based authentication.
CS0131566	1749388	When users deleted a saved search, the page remained open, allowing the deleted saved search to be updated and saved. However, the deleted saved search was not present in the dropdown after deletion.
CS0049778	1545434	*(For Salesforce only) When initiating the termination of an executed agreement via Initiate Termination from SFDC, users couldn't create a Termination agreement because the Category option was disabled.

Note: The asterisk (*) indicates a ported bug. These are bugs found and resolved in a version higher or lower than the current one, and its fix has been merged into this patch.

Known issues

This section includes some issues that we are aware of and plan to resolve at the earliest:

Bug ID	Description
	(Only applicable to Icertis Experience for Word with MS Office 2016, 2019, or 2021) When you
	open any entity document in the Edit mode in Icertis Experience for Word, the following issues occur:
	 Text and attributes tagged in header and footer of the document are removed.
	By default, the track changes option reverts to Off.
	 The content appears twice and is displayed as redlined text.
1783527,	
1782695	Issues when working with Word Add-in in ICI 8.2 Patch 6:
	The Header and Footer functionality is not supported on any other Office versions except
	through a technical workaround in the following versions:
	 Office 365 v2208 (Build 15601.20148) on Windows
	 Office 365 v1612 (Build 7668.1000) on Windows
	 Office 2019 v1612 (Build 7668.1000) on Windows



	 Office 365 v16.64 on Mac Office 365 v15.32 on Mac The Track Changes functionality is not supported on any other Office versions except through a technical workaround in the following versions: Office 365 v2208 (Build 15601.20148) on Windows Office 365 v16.64 on Mac The Word Formatting functionality is not supported on any Office versions.
1791225, 1790599	(Only applicable to Icertis Experience for Word with MS Office 2019) When creating or updating a template using the Icertis Experience for Word, the pop-ups are not opening.
1765746	(For Icertis Experience for Word only) An incorrect help link opens when a user clicks on the help icon.

Updates

- Salesforce adapter version 3.23.16 is released with this patch.
- Icertis Experience for Word version 8.2.6.0 is released with this patch.
- Icertis Experience for Outlook version 8.2.6.0 is released with this patch.